

## Conference Program

Wednesday, 3 September 2008				
7.30 am	Registration			
7.30 am	First Timers' Breakfast			
9.00 am	Opening Ceremony <b>Welcome to Country</b> <b>Welcome to Conference.</b> Denise Senior and Sonia Sumner, Conference Convenors <b>Welcome to Northern Territory and Official Opening of the Conference.</b> His Honour, Mr Tom Pauling QC, Administrator of the Northern Territory. <b>Short Address by ALIA President, Derek Whitehead</b> <b>Short Address by Andre Arratoon, Director of Sales and Marketing SirsiDynix, Gold Sponsor</b>			
9.45 am	Keynote Speaker 1 <b>Martin Nakata</b> <i>Towards Guidelines and Practices in Australian Indigenous Digital Collections</i>			
10.30 am	Morning Tea			
	<b>Concurrent 1 – Policy</b>	<b>Concurrent 2 – Public</b>	<b>Concurrent 3 – Access</b>	<b>Concurrent 4 – Health</b>
11.00 am	<i>The way forward: implementing the National Policy Framework for Aboriginal and Torres Strait Islander Library Services and Collections</i> <b>Robert Barty</b> State Library of Queensland, Qld	<i>The fridge: communication matters at the SLV</i> <b>Greg Honeyman</b> State Library of Victoria, Vic	<i>Informed decision making: Statistical Literacy &amp; Librarians</i> <b>Michael Janssen-Gibson</b> Australian Bureau of Statistics, ACT	<i>Living Knowledge Learning Networks</i> <b>Prof Shane Houston</b>
11.30 am	<i>Tracking the ATSLIRN Protocols: maintaining the focus on Indigenous library issues</i> <b>Alana J Garwood-Houng</b> Australian Institute of Aboriginal & Torres Strait Islander Studies, ACT	<i>Meeting users online – public libraries' experiences with Library 2.0</i> <b>Michelle McLean</b> Casey Cardinia Library Corp., Vic, <b>Glenn Harper</b> Frankston Library Service, Vic & <b>Maryanne Gosling</b> Eastern Regional Libraries, Vic	<i>Sharing the DREAM: libraries as community hubs</i> <b>Margaret Birtley</b> Collections Council of Australia, Australia	<i>CareSearch: supporting knowledge translation in palliative care</i> <b>Ruth Sladek &amp; Jennifer Tieman</b>
12.00 pm	<i>A national public library agenda: establishing a framework for the future</i> <b>Roxanne Missingham</b> Parliament House, ACT	<i>Who are the virtual visitors to the library and what are they doing?</i> <b>Vivienne K Waller</b> Swinburne University of Technology, Vic	<i>Trying to do the right thing: access and publication of Indigenous collections</i> <b>Jenny J Ellis</b> University of Melbourne, Vic	<i>Launch 4<sup>th</sup> Edition Guidelines for Australian Health Libraries 2008</i> <b>Lindsay Harris</b> Queen Elizabeth Hospital, SA <b>Sue Hutley</b> Executive Director ALIA
12.30 pm	Lunch			
1.30 pm	Keynote Speaker 2 <b>Anita Heiss</b> <i>Indigenous Literacy: A National Crisis</i>			

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	<b>Concurrent 5 – Technical</b>	<b>Concurrent 6 – Public</b>	<b>Concurrent 7 – Special</b>	<b>Concurrent 8 – Health</b>
2.15 pm	<i>A comparison of the new RDA carrier and content typologies with end-user categorisations</i> <b>Dr Philip M Hider</b> Charles Sturt University, NSW	<i>Unpacking the knowledge centre concept</i> <b>Jason M Gibson</b> Northern Territory Library, NT	<i>Information catalysts in the emergency sector: partnerships that work!</i> <b>Troy K Watson and Enola Johnson</b> Emergency Management Australia, Vic	<i>Surveying client satisfaction: taking the next step (a case study)</i> <b>Brigitte Glockner</b> Women & Newborn Health Service, Qld
2.45 pm	<i>Hunting and gathering...</i> <b>Rod L Stroud</b> Australian Institute of Aboriginal & Torres Strait Islander Studies, ACT	<i>Indigenous knowledge centres – the Queensland experience six years on</i> <b>Renee Colless</b> State Library of Queensland, Indigenous Library Services Cairns, Qld	<i>Livestock Library – a dream come true</i> <b>Ruth M McIntyre</b> Western Australia Department of Agriculture & Food, WA	<i>Improving the health and wellbeing of ATSI women: the role of health professionals</i> <b>Dr Jane Simon</b> QEII Hospital, Qld <b>Janet Iffinger</b> Rockhampton Base Hospital <hr/> <i>ICML Promotion</i> <b>Heather Todd</b> Convenor Health Libraries Australia, University of QLD
3.15 pm	Afternoon Tea			
	<b>Concurrent 9 – Archiving</b>	<b>Concurrent 10 – Public</b>	<b>Concurrent 11 – Special</b>	<b>Concurrent 12 – Health</b>
3.45 pm	<i>Web archiving in a Web 2.0 world</i> <b>Edgar A Crook</b> National Library of Australia, ACT	<i>New and old directions in Indigenous services</i> <b>Melissa J Jackson</b> State Library of New South Wales, NSW <b>Ronald B Briggs</b> NSW	<i>So tell me what you want: Applying evidence-based librarianship to the user experience in a special library</i> <b>Anne Tobin</b> Queensland Department of Natural Resources & Water, Qld	<i>How low can you go? Toward a hierarchy of grey literature</i> <b>Jessica Tyndall</b> Flinders University, School of Medicine, SA
4.15 pm	<i>Politics, literature and circumnavigating the world: the what, why and how of digital collections at Curtin University Library</i> <b>Dr Gaby Haddow</b> <b>Lesley Wallace</b> Curtin University of Technology, WA	<i>Akalte Antheme: a continuing partnership</i> <b>Fiona DA Blackburn</b> <b>Sylvia Neale</b> Alice Springs Public Library, NT	<i>Factors affecting the number of index terms of journal articles</i> <b>Dr Mohammad Tavakolizadeh-Ravari</b> Yazd University, Iran	<i>Beyond the Blame Game: National Health and Hospitals Reform Commission Proposal</i> <b>Dr Stephen Duckett</b> Queensland Health Reform  <i>5.00 pm Dr Duckett will be available to sign his book "Australian Health Care System", sponsored by Ramsay's Books</i>
4.45 pm	Poster Viewing			
5.30 pm	Happy Hour			
6.30 pm	Close			
7.30 pm	Australian Premiere of <i>The Hollywood Librarian</i> (documentary)			

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<b>Thursday, 4 September 2008</b>				
9.00 am	Welcome & Housekeeping			
9.15 am	Keynote Speaker 3 <b>Loriene Roy</b> <i>ALA and the Intersection of Indigenous Library Services and Values</i>			
10.00 am	Presentation of Awards			
10.30 am	Morning Tea			
	<b>Plenary – Workforce Planning</b>			
11.00 am	<i>Beyond a dream: the real picture of employment in the library and information services sector in Australia</i> <b>Dr Gillian Hallam</b> Queensland University of Technology, Qld			
11.45 am	<i>Researching and benchmarking best practice in library staff development: a joint Australia–UK study</i> <b>Richard Sayers</b> CAVAL <b>Ian Smith</b> La Trobe University, Vic			
12.30 pm	Lunch Poster Viewing			
1.30 pm	Keynote Speaker 4 <b>Inga Lundén</b> <i>The City Library. More than a House for Knowledge and Dreams</i>			
	<b>Concurrent 13 – Workforce planning</b>	<b>Concurrent 14 – Youth</b>	<b>Concurrent 15 – Arts</b>	<b>Concurrent 16 – Public</b>
2.15 pm	<i>Library education 2.0 – shaping the librarian of the future</i> <b>Bob Pymm, Damian E Lodge &amp; Jake Wallis</b> Charles Sturt University, NSW	<i>Transit lounge: transforming Caboolture Shire Libraries</i> <b>Jane A Frawley</b> Caboolture Shire Council, Qld <b>Lisa A Burnett</b> Youth Arts Queensland, Qld	<i>Creating visibility: discovering artists’ archives and ephemera at the National Gallery of Australia Research Library</i> <b>Joye Volker &amp; Jennifer Coombes</b> National Gallery of Australia, ACT	<i>“We would if we could, but it’s not in the budget ...” Success stories in third-party funding for public library programs</i> <b>Jack L Goodman</b> Tutoring Australasia
2.45 pm	<i>Workforce planning and career development for library staff in the 21st century</i> <b>Karen A Kealy</b> University of Melbourne		<i>M is for meeting places: the Arts Libraries’ Society of Australia and New Zealand builds a virtual Web 2.0 ‘clubhouse’</i> <b>Ellen E Thompson</b> Queensland University of Technology, Qld <b>Kelly McKeon</b> National Art School <b>Luisa M Rossitto</b> Queensland University of	<i>Re-imagining Library Services: implementing NSLA’s collaborative strategic plan</i> <b>Alan Smith</b> Chairman NLSA

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			Technology, Qld
3.15 pm	Afternoon Tea		
	<b>Concurrent 17 – Workforce planning</b>	<b>Concurrent 18 – Public</b>	<b>Concurrent 19 – Arts</b>
3.45 pm	<i>Flexible futures: the academic liaison librarian</i> <b>Judith Peacock</b> Teaching & Learning Support Services, Queensland University of Technology, Qld <b>Ellen Thompson</b> Queensland University of Technology Library, Qld	<i>Connecting with the community: Strategies to help public libraries better engage with 'hard to reach' groups</i> <b>Debra M Rosenfeldt</b> State Library of Victoria, Vic	<i>A restaurant meal on a McDonald's budget OR how to provide quality service delivery on a shoestring: dream or reality?</i> <b>Andrea G McKey</b> Museum & Art Gallery of the Northern Territory, NT
4.15 pm	<i>Dreaming of data: the library's role in supporting eResearch and data management</i> <b>Margaret E Henty</b> Australian Partnership for Sustainable Repositories	<i>Living libraries Australia: Communities and libraries partnering for social change</i> <b>Shauna L McIntyre</b> Lismore City Council, NSW	<i>Fan their flames: a collaborative model for information delivery to Indigenous students at the Victoria College of the Arts Library, University of Melbourne</i> <b>Georgina M Binns</b> Victoria College of the Arts, University of Melbourne, Vic <b>Michelle Evans</b> Wilin Centre for Indigenous Arts & Cultural Development, University of Melbourne, Vic
4.45 pm	Close		
6.00 pm	Bus Pick-up		
7.30 pm	Conference Dinner		

## Conference Program



Friday, 5 September 2008			
9.00 am	Welcome & Housekeeping		
9.15 am	Keynote Speaker 5 <b>Stephen Abram</b> <i>Big Stuff - Library Challenges</i>		
10.00 am	Re-imagining Library Services: a new collaborative vision – Alan Smith, Chairman NLSA		
10.10 am	Exhibitor Viewing		
10.30 am	Morning Tea		
	<b>Concurrent 20 – Space</b>	<b>Concurrent 21 – Collections</b>	<b>Concurrent 22 – Research</b>
11.00 am	<i>Changing library types: the journey from joint use to public library</i> <b>Kimberley A Hargrave</b> Two Wells Public Library, SA	<i>Print and electronic integration: the collection development challenge</i> <b>Stephen Pugh</b> Coutts Information Services, USA	<i>Are library and information professionals ready for evidence-based practice?</i> <b>Clare Thorpe</b> State Library of Queensland
11.30 am	<i>Libraries to 2025 – turning dreams for new public libraries into reality</i> <b>Carolyn J Robertson</b> Christchurch City Libraries, NZ <b>Sally H Thompson</b> NZ	<i>Sharing and saving: calculations towards an Australian print repository</i> <b>Dr Paul W Genoni</b> Curtin University of Technology, WA	<i>Dreaming of a brighter future: Australian libraries, librarians and research</i> <b>Dr Kerry Smith</b> Curtin University of Technology, WA
12.00 pm	<i>Redevelopment and reinvention: rethinking reference services at the State Library of Queensland</i> <b>Vicki McDonald</b> <b>Sandra Duffield</b> State Library of Queensland, Qld	<i>Smart-client approaches to digital archiving of e-journals</i> <b>Dr Edmund Balnaves</b> Prosentient Systems Pty Ltd, NSW <b>Mark Chehade</b>	<i>Not yours, not mine ... but ours: integrating learning skills for integrated learning</i> <b>Judith Peacock</b> Queensland University of Technology, Qld
12.30 pm	Lunch		
	<b>Concurrent 23 – Communities</b>	<b>Concurrent 24 – International</b>	<b>Concurrent 25 – Academic</b>
1.15 pm	<i>A partnership for access: the Koori Pathways Project – a reflective view</i> <b>Libby S Woodhouse</b> Goulburn Valley Regional Library Corporation <b>Sharon Atkinson Firebrace</b>	<i>Water buffaloes in the locker: establishing a learning resource centre in northern Vietnam</i> <b>Bernadine Sward</b>	<i>Towards a learning commons: modelling a transformation of library services and information resource provision in the Vocational Education Sector in Victoria, Australia</i> <b>Zita A Youens</b>

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	Co-ordinator of the Koori Library Pathways Project		Holmesglen Institute of TAFE, Vic
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<b>Friday, 5 September 2008</b>			
1.45 pm	<i>Once upon a time in Kogarah ... or the role of the public library in the community's narrative journey</i> <b>Linda M Heald</b> Kogarah Library & Cultural Centre	<i>Libraries at the forefront of the Australian 'Pacific Strategy': law and justice sector</i> <b>Mark Carpenter</b> <b>Karyn Gladwish</b> Attorney-General's Department, ACT	<i>Growing in esteem and dreaming large – from library to learning hub and back again: the redevelopment of the Eastern Resource Centre within the framework of the Melbourne Model</i> <b>Helen Page</b> University of Melbourne, Vic <b>Peta Humphreys</b> Australia
2.15 pm	<i>Memory Victoria: a statewide local history initiative for public libraries</i> <b>Sarah Slade</b> <b>Debra Rosenfeldt</b> State Library of Victoria, Vic	<i>Libs for Africa: how communication and networking shaped this successful fundraising initiative within the Australian library community</i> <b>Sharon M Karasmanis</b> La Trobe University, Vic	<i>Turning 'cold sellers' into 'must haves' – marketing unsought library products</i> <b>Julie C Badger</b> Swinburne University of Technology, Vic
2.45 pm	<i>Helping to keep culture strong: Northern Territory Library's award-winning Indigenous library program</i> <b>Jo McGill</b> Northern Territory Library, NT		
3.15 pm	Keynote Speaker 6 <b>Claudia Lux</b>		
4.00 pm	<b>IFLA Promotion</b>		
4.10 pm	<b>Closing remarks</b> Derek Whitehead		
4.20 pm	Conference Closing by Co-Convenors Denise Seniors and Sonia Sumner		
4.30 pm	Farewell Drinks		

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**Conference Program**  
**Poster Session**  
**Wednesday, 3 September 2008**  
**16:45 - 17:30**

Quality Management Systems - the easy way!

**Ms Jill Watson**

**Karyn Siegmann**, Bayside Library Service

Information Soup - There's Lots of it but is it Nutritious?

**Ms Rosalie H Day**, Community Information Strategies Australia Inc.

Dreaming the Future, Making it Real: A Library Service Model for the State Library of New South Wales

**Ellen M Forsyth**, State Library of New South Wales

**Ms Mylee J Joseph**, State Library of New South Wales

Expanding the Space of the Possible - the Phoenix Emerging from the Hearth. Understanding Changes in School Libraries in the Light of Complexity Theory and Emergent Thinking

**Mrs Robyn A Markus-Sandgren**, St Hilda's School, Southport, Queensland

California Dreaming: Reflections on a Professional and Personal Journey in Southern California

**Jill E Benn**, University of Western Australia

Six Keys for Developing and Implementing a Successful Information Literacy Training Program

**Ms Janine McLennan**, Library Services, Australian Bureau of Statistics

**Ms Nicole Maher**, Library Services, Australian Bureau of Statistics

Why the Library and Computing Center Divorce? A Proposal for Constructing a Communication Pattern

**Chiou-shu J Hwang**, Meiho Institute of Technology, Taiwan

Perchance to Dream?? The Realisation of Quality Management at Macquarie University Library

**Mr Haven HW Tso**, Macquarie University Library

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Talkin Together: Caboolture Shire Libraries Engaging with Aboriginal and Torres Strait Islander Communities  
**Kerry A Griffith**, Caboolture Shire Council  
**Ms Gail A Robinson**, Consultant

Morphing eBooks: Animal, Vegetable or Mineral?  
**Cassandra Perry**, Coutts Information Services

Promoting Library Careers  
**Chris L Kelly**, Brimbank City Council

New Models of Collaboration: Across Library Sectors, Geographic Locations and Education Boundaries  
**Ms Lynne M Vautier**, Curtin University of Technology Library

The Challenges of Working with Indigenous Collections and Providing Library Services in a Social Policy Framework  
**Tracy R Skegg**, Department of Families, Housing, Community Services and Indigenous Affairs

What do McDonalds, Gloria Jeans & Public Libraries have in common?  
**Mr Geoff Stempel**, Public Library Services South Australia

Flick(r)ing Through the Library's Year: Curtin University Library in the 365 Library Days Photograph Project  
**Mary Anne Schooling**, Curtin University Library

Innovative Use of ePrints (UTAS Repository Software) for Digitising, Preserving and Providing Access to Nationally Important Historic Collections  
**Ms Lynn Davies**, University of Tasmania  
**Gillian M Ward**, University of Tasmania

AustLit and Black Words  
**Joan Keating**, AustLit: The Australian Literature Resource

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